

Corona measures on board OOSTERSCHELDE Version 11 June 2020

Our branch organization (the BBZ) has drawn up a protocol that has been approved by the Dutch government. The shipping company works with this protocol to minimize the risk of infection. The success of all measures also depends on your cooperation.

Favourable booking conditions

If you book a trip now, you can cancel your booking free of charge up to 1 month before departure. We ask for a 10% deposit when you make the booking and you only pay the remaining amount 1 month before departure.

Money back guarantee

If the shipping company is forced to cancel your voyage, you will be offered a voucher for the amount already paid. If you have not redeemed this voucher at the end of the year, we will refund the full amount at your request.

Before the start of your trip

Each guest completes a health questionnaire in advance. If in doubt about the health of the guest, the shipping company will ask for a doctor's certificate before he or she can be admitted on board.

Hygiene on board

Hygiene instructions are displayed in all public areas. All washbasins and toilets have pumps with antibacterial soap and paper towels. The crew will regularly disinfect all contact surfaces.

On deck

There is a recommended walking route on board. This is indicated on a map and with signs and arrows. Hoisting the sails will be done with foot blocks on deck so that we can keep sufficient distance.

Communal area

The communal area on board is spacious. We will implement social distancing with setting the tables. There are plenty of options for extra ventilation.

Meals

Meals are served where possible from the kitchen (plate service). The cook naturally wears gloves when preparing food.

Cabins

The maximum number of guests on board will be reduced. You only share a cabin with a family member and never with a stranger. Are you traveling alone? In that case you pay a supplement of 30%. All cabins have hatches that can be opened for ventilation and fresh air.

Crew

The crew members are screened just like everyone else before boarding. Of course, all measures on board also apply to them.

After your voyage

The shipping company will contact you at the end of your voyage to ask how you enjoyed the it. If you have developed symptoms after the trip, you must report this so that we can inform your fellow passengers.